

IN THE CLAIMS:

1. (Previously Presented): A method for integrating information technology components into a single end-to-end application, comprising:
 - decomposing a business process into a set of enabling applications;
 - documenting the technology elements and support organizations which are necessary to execute and manage the enabling applications of the business process;
 - deploying required monitors for the business process enabling technology;
 - developing cross-platform contextual correlation logic and rules;
 - mapping information technology severity to business impact severity, said mapping describing how technical problems relate to business processes including said business process;
 - quantifying, using said mapping, business losses due to particular technical failures;
 - and
 - developing an end-to-end business process event management platform.
2. (Original): The method according to claim 1, wherein the step of decomposing the business process further comprises developing an application model which describes the interactions, interdependencies and interfaces of all the business process enabling applications.
3. (Original): The method according to claim 1, further comprising building a business system management configuration database.
4. (Original): The method according to claim 1, further comprising integrating the business process event management platform into a preexisting event management process.
5. (Original): The method according to claim 4, further comprising integrating the platform at both the business and technology level through a defined input/output event management interface.

6. (Original): The method according to claim 1, wherein the event management platform is developed across two or more separate business entities.

7. (Previously Presented): A computer program product in a computer readable medium, for use in a data processing system, for integrating information technology components into a single end-to-end application, comprising:

instructions for decomposing a business process into a set of enabling applications;

instructions for documenting the technology elements and support organizations

which are necessary to execute and manage the enabling applications of the business process;

instructions for deploying required monitors for the business process enabling technology;

instructions for the development of cross-platform contextual correlation logic and rules;

instructions for mapping information technology severity to business impact severity, said mapping describing how technical problems relate to business processes including said business process;

instructions for quantifying, using said mapping, business losses due to particular technical failures; and

instructions for developing an end-to-end business process event management platform.

8. (Original): The computer program product according to claim 7, wherein the instructions for decomposing the business process further comprise instructions for developing an application model which describes the interactions, interdependencies and interfaces of all the business process enabling applications.

9. (Original): The computer program product according to claim 7, further comprising instructions for building a business system management configuration database.

10. (Original): The computer program product according to claim 7, further comprising instructions for integrating the business process event management platform into a preexisting event management process.

11. (Original): The computer program product according to claim 10, further comprising instructions for integrating the platform at both the business and technology level through a defined input/output event management interface.

12. (Original): The computer program product according to claim 7, wherein the event management platform is developed across two or more separate business entities.

13. (Previously Presented): A system having means for integrating information technology components into a single end-to-end application, comprising:

means for decomposing a business process into a set of enabling applications;

means for documenting the technology elements and support organizations which are necessary to execute the enabling applications of the business process;

means for deploying required monitors for the business process enabling technology;

means for developing the cross-platform contextual correlation logic and rules;

means for mapping information technology severity to business impact severity, said mapping describing how technical problems relate to business processes including said business process;

using said mapping for quantifying business losses due to particular technical failures;
and

means for developing an end-to-end business process event management platform.

14. (Original): The system according to claim 13, wherein the means for decomposing the business process further comprise means for developing an application model which describes the interactions, interdependencies and interfaces of all the business process enabling applications.

15. (Original): The system according to claim 13, further comprising means for building a business system management configuration database.

16. (Original): The system according to claim 13, further comprising means for integrating the business process event management platform into a preexisting event management process.

17. (Original): The system according to claim 16, further comprising means for integrating the platform at both the business and technology level through a defined input/output event management interface.

18. (Original): The system according to claim 13, wherein the event management platform is developed across two or more separate business entities.